

1 **Abstract**

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3 The present invention provides a method for increasing the
4 use by the public of self-service kiosks. In particular,
5 on or adjacent to a self-service kiosk there is provided
6 the URL of an online trainer or simulator facility that
7 relates directly to the kiosk. This enables users to
8 develop their confidence in such systems without any fear
9 of accidentally causing unwanted outcomes.